

RETURNS FORM

All returns must be made within 45 DAYS of receiving your original purchase.

BOOT RETURNS:

Boots may be returned, if upon receipt of your order, you determine the sizing is incorrect. Your sizing decision and the acceptance of your boots must occur before you put them in service and within 45 days of purchase. Boots returned with any evidence of use will be sent back to you and credit denied.

HELMET RETURNS:

Helmets may be returned, if upon receipt of your order, the helmet is not what you expected or does not fit properly. You must make this decision before you put your helmet into service, install decals, mark your name on the helmet, or make any other alterations to the helmet. Do not remove any protective coverings from the faceshield, goggles or Bourke flip eye-shields until you decide to keep the helmet. Helmets returned with any indication of use, including perspiration marks on the liner will be sent back to you and credit denied.

INSTRUCTIONS:

1. Complete the returns form.
2. Make sure all components are included in the return.
3. Ship package via a traceable shipping method.

PLEASE NOTE:

WE CANNOT EXCHANGE OR REFUND ITEMS THAT HAVE BEEN MARKED OR USED.

ALL RETURNS MUST BE MADE WITHIN 45 DAYS OF RECEIVING YOUR PURCHASE.

- Damaged shipments received in a damaged condition must be reported to us immediately upon receipt.
- After your merchandise is returned and it meets our return criteria listed below you will receive a full refund for the product. Shipping costs will not be refunded. If you made your purchase with a credit card, credit will be applied to that card.
- If you paid with a check or money order, your reimbursement check will be issued within 15 days of receipt of the returned merchandise.
- If your product is NOT returned in its original condition, the item will be shipped back to you.
- You must include a completed Return Form, and copy of the original packing slip.
- Returned merchandise must be received in unopened original packaging with no evidence of use.
- Non-Returnable Products: Closeout, Blowout Sale, and Custom Products (including leather shields, gold leaf shields, badges, license plates, collar insignias, ballistic vests, Kochek brand products, and embroidered items made to your specifications) are not returnable. Only product defects or customization mistakes are returnable.
- Embroidery items may NOT be returned EXCEPT for a manufacturer's defect or mistakes in the embroidery.
- If you return a product for a size or style exchange, you are responsible for the return fees. We recommend that you use a traceable shipping method and insure products you plan to return, as we are not responsible for lost or damaged items during the return shipment.
- No expired Pharmaceuticals, IV solutions, or dated products may be returned or exchanged.

CUSTOMER INFORMATION:

NAME:		ORDER #:	
SHIPPING ADDRESS:			
CITY:		STATE:	ZIP:
PHONE:	FAX:	EMAIL:	

RETURN INFORMATION:

QTY	PRODUCT CODE	DESCRIPTION	PRICE	REASON CODE	REASONS: A. Damaged package B. Broken Product C. Quit working after use D. Wrong style/size/color E. Did not fit F. Parts Missing G. Not what expected H. Personalization error I. Did not order this item J. This is not my order K. Other: _____ _____ _____ _____ _____ _____

ACTION: EXCHANGE REFUND REPLACE REPAIR

Please fill in below if requesting an exchange or ordering additional products:

QTY	PRODUCT CODE	DESCRIPTION	PRICE EACH	AMOUNT

PAYMENT FOR ADDITIONAL ITEMS:

<input type="checkbox"/> PO ENCLOSED <input type="checkbox"/> CHECK ENCLOSED <input type="checkbox"/> CREDIT CARD	TOTAL FOR NEW PRODUCTS	
CARD # _____ EXP DATE _____	LESS REFUND	
SIGNATURE _____	NEW TOTAL	
	TOTAL	

PLEASE NOTE: If you return a product for any kind of exchange, you are responsible to pay the shipping fee to return the product to Witmer Public Safety Group, Inc. You are responsible for insuring items that are sent back to us as we will not be responsible for lost items. I have read and understand the terms and conditions listed for Witmer Public Safety Group, Inc. I understand that if my product is not returned in the manner in which it was originally sent it may be sent back to me and denied credit and/or exchange. I also understand that I cannot return a product that has been used or shown any evidence of use. I understand that my shipping and handling charge will not be refunded (unless otherwise specified).

Signature: _____ Date: _____

QUESTIONS? 800.852.6088
 M-F 8:30 AM - 5:30 PM
 Sat 10:00 AM - 2:00 PM

RETURN TO:
 ATTN: RETURNS
 Witmer Public Safety Group, Inc.
 104 Independence Way
 Coatesville, PA 19320